

DATA Analytics on TELEHEALTH

Request

1. A request was submitted to provide information on Telehealth services in Bermuda.

Disclaimer

1. The data is provided by the Bermuda Health Council and must be cited and authorized prior to publication or use. Bermuda Health Council does not make any guarantees or provide third party validation for the data sources. The following analysis is based on health claims data from the insured population only and does not represent the whole population of Bermuda.
2. The data provided is from claims submitted to the Health Council by insurers (excluding local non-subsidy hospital claims. Claims from overseas hospitals are included). The data is from health business submitting claims for the specified criteria outlined (i.e. conditions identified through diagnosis (ICD-9 or ICD-10) or procedure codes (CPT or local hospital charge codes). As the Health Council works toward clean claim submissions, it must be noted that not all providers code correctly, which can result in the following:
 - claim rejections or non-specific descriptions of diagnosis, thus persons with a specific diagnosis may not be captured in the claims data
 - incorrect codes submitted with claims, thus an incorrect diagnosis may be reported in the claims data
3. Fiscal year (FY) is from April 1st till March 31st. **FY21 is from April 2020-December 2020.**
4. Insurers included are: BF&M, CG, Argus, GEHI, HIP and FTC
5. Subsidy includes claims from: Youth, Age, Indigent

Data: The following data are from claims flagged with one of the following codes

Place of service: 02

Modifiers: GT, GQ, 95

CPT/HCPCS: G2010, G2012, G2250, G2251, G2061, G2062, G2063, 99441, 99442, 99443, 99446, 99447, 99448, 99449, 99451, 99452, G0406, G0407, G0408, G0425, G0426, G0427, G0508, G0509

LOCAL Claims (Note: Number of claims include rejected claims)

CLAIM TYPE	FY21 (EXCLUDING JAN-MAR)		FY20		FY19		FY18	
	Number of claims	Expenditure	Number of claims	Expenditure	Number of claims	Expenditure	Number of claims	Expenditure
PHYSICIAN	138	\$ 16,729.39	1	\$ -	1	\$ -		
GP	1,453	\$ 36,671.50						
INTERNIST	229	\$ 7,436.88					2	\$ -
PAEDIATRICIAN	788	\$ 9,153.01	36	\$ 254.44				
NEONATOLOGIST	12	\$ 1,340.00						
SPECIALIST	108	\$ 8,561.13						
CARDIOLOGIST	3	\$ -						
OBGYN	1	\$ 206.47					1	\$ -
UROLOGIST	5	\$ -	1	\$ 66.00				
ANAESTHETIST	12	\$ 1,215.00						
RADIOLOGIST	42	\$ 150.00						
SURGEON	11	\$ 7,347.00						
ORTHOPAEDIC SURGEON	33	\$ 513.02						

OTHER SURGEON	13	\$ 732.85				
PSYCHIATRIST/PSYCHOLOGIST	40	\$ 3,221.59				
PSYCHIATRIST	281	\$ 31,622.00				
PSYCHOLOGIST	1,511	\$ 50,441.00				
FACILITY	4	\$ 9,620.00				
LABORATORY	55	\$ -	5	\$ -		
OTHER FACILITY	4	\$ -				
VISON	4	\$ -				
OPHTHALMOLOGIST	2	\$ 2,405.00				
PHYSIOTHERAPIST	10	\$ 730.00				
REGISTERED DIETITIAN	5	\$ 529.00				
OTHER ALLIED HEALTH	87	\$ 40.00				
NURSING	17	\$ 1,115.00				
HOME HEALTHCARE	17	\$ 578.00				
MEDICAL SUPPLIES	1	\$ 300.00				
AIR AMBULANCE	1	\$ -				
UN-CODED	863	\$ 1,520.00	42	\$ -	51	\$ -
					12	\$ -
TOTAL	5750	\$ 192,177.84	85	\$ 320.44	52	\$ -
					15	\$ -

OVERSEAS Claims (Note: Number of claims include rejected claims)

CLAIM TYPE	FY21 (EXCLUDING JAN-MAR)		FY20		FY19		FY18	
	Number of claims	Expenditure	Number of claims	Expenditure	Number of claims	Expenditure	Number of claims	Expenditure
PHYSICIAN	441	\$ 135,651.72	1	\$ -	1	\$ -	3	\$ 186.00
GP	28	\$ 5,061.93						
INTERNIST	1	\$ 320.00						
PAEDIATRICIAN	3	\$ 1,139.09						
SPECIALIST	73	\$ 31,106.84						
CARDIOLOGIST	2	\$ 262.53						
DERMATOLOGIST	4	\$ 323.96						
OBGYN	1	\$ 207.64						
SURGEON	2	\$ 548.69						
PSYCHIATRIST/PSYCHOLOGIST	35	\$ 3,493.07						
PSYCHIATRIST	15	\$ 1,273.44	5	\$ 720.00				
PSYCHOLOGIST	1	\$ 128.87						
HOSPITAL	311	\$ 99,420.92	1	\$ 190.00				
OTHER FACILITY	3	\$ 2,091.93						
OTHER ALLIED HEALTH	5	\$ 845.95						
NURSING	22	\$ 1,614.19						
OTHER SERVICES	2	\$ 538.28						
UN-CODED	39	\$ 2,534.53	12	\$ -	4	\$ -	5	\$ -
TOTAL	988	\$ 286,563.58	19	\$ 910.00	5	\$ -	8	\$ 186.00