



**Bermuda Health Council**  
Corporate Plan 2013 - 2014

# Bermuda Health Council

## Corporate Plan 2013-2014

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If you would like any further information about the Bermuda Health Council, or if you would like to bring a healthcare matter to our attention, we look forward to hearing from you.

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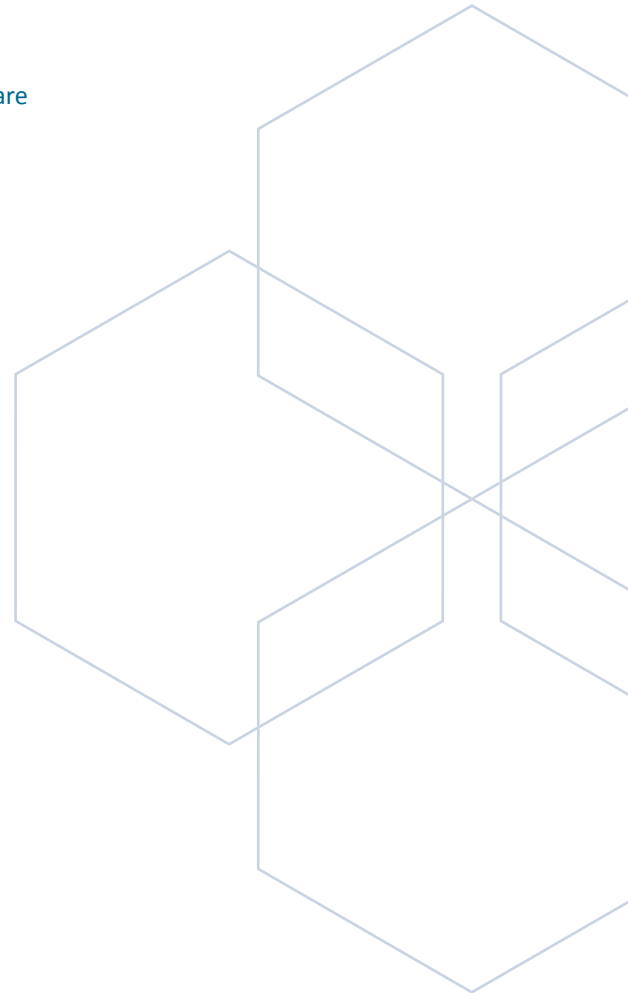
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Bermuda Health Council





# Bermuda Health Council

## CORPORATE PLAN 2013/2014

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*“Achieving a quality, equitable and sustainable health system”*

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## ABOUT BHeC

### Who we are

The Bermuda Health Council (BHeC) was established by the Bermuda Health Council Act 2004 with the purpose and **Mission** *to regulate, coordinate and enhance the delivery of health services.*

BHeC came into operation in 2006. Key achievements since then have focused on the publication of seminal reports and analyses of health system performance to enable evidence-based policy decisions, oversight of the mandated package of health insurance, and enhancing the regulatory framework for healthcare locally.

Our ultimate **Vision** *is to achieve a quality, equitable and sustainable health system.*

### Why we exist

The Bermuda Health Council exists to improve health outcomes by regulating, coordinating and enhancing the delivery of health services in our community.

BHeC seeks to work with all relevant stakeholders to ensure residents enjoy good quality, affordable healthcare, while assuring the financial sustainability of the health system. We also work to enhance the regulatory framework for healthcare in order to assure an acceptable standard of care and patient safety.

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## What we do

The Bermuda Health Council provides oversight of Bermuda's health system in many ways.

### Among our core tasks are to:

- ❖ Enhance the regulation of health service providers and health professionals
- ❖ Review Standard Premium Rate annually
- ❖ License health insurers and approved schemes
- ❖ Advise the Minister of Health on a wide range of health issues
- ❖ Identify ways to enhance the financial sustainability of the healthcare system
- ❖ Engage with healthcare stakeholders in the conduct of our functions
- ❖ Work proactively to assure the health system can meet the needs of Bermuda residents

## BHeC PRIORITIES

This year the Council's work will focus on three **Priority Areas**, in addition to meeting our legislative mandate. Activities under these priority areas will seek to promote quality while containing costs. The three core areas are:

- ❖ **Care quality and standards**
- ❖ **Regulation**
- ❖ **Utilization management**

This Corporate Plan sets out the objectives we will focus on during the fiscal year 2013/14, based on the three priority areas. The Corporate Plan is published annually as our commitment to accountability, and to ensure open communication with our stakeholders and healthcare partners.

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# OBJECTIVES FOR THE FISCAL YEAR

## Care Quality & Standards

1. Include the specialization and sub-specialties of licensed health professionals in published registers to assure public safety and enhance the delivery of health services
2. Develop standards of practice for three regulated health professions in collaboration with statutory bodies to enhance the quality of healthcare provision

## Regulation

3. Enforce compliance with the Health Insurance (Health Service Providers and Insurers) (Claims) Regulations 2012 to ensure patients are not charged upfront and prompt reimbursement of electronic claims
4. Monitor and report employers' compliance with the Health Insurance Act 1970 to ensure delinquent employers are identified and meet legal obligations
5. Implement Health Technology Reviews to control the entry of high-risk medical equipment to the health system to ensure appropriate capacity and patient safety
6. Manage and monitor complaints and queries to BHeC



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## Utilization Management & Insurance

7. License health insurers for 2014 to ensure insurers and approved schemes are compliant with the Health Insurance Act 1970 requirements
8. Align legislation on standard hospital benefits to correct reporting inconsistencies and enable payors to manage SHB utilization
9. Conduct a review of regulated fees to ensure consistent benchmarking to a credible international source and secure appropriateness and regularity in fee levels across all schedules
10. Publish the annual National Health Accounts Report to monitor finance and expenditure trends across Bermuda's health system
11. Introduce utilization management mechanisms through the application of standardised guidelines to ensure medically necessary use of Standard Hospital Benefits
12. Publish the Diagnostic Imaging Fee Schedule 2014/15 and Home Medical Services Schedule 2014/15 to set services and fees for non-hospital Standard Hospital Benefits
13. Conduct Actuarial Review to recommend the Standard Premium Rate for 2014/15 to the Ministry of Health and Seniors

## Communication

14. Conduct public education on health sector trends and developments to ensure stakeholders' awareness of and engagement with health issues