



Bermuda Health Council  
**Corporate Plan 2014 - 2015**

# Bermuda Health Council

## Corporate Plan 2014-2015

**Contact us:**

If you would like any further information about the Bermuda Health Council, or if you would like to bring a healthcare matter to our attention, we look forward to hearing from you.

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Bermuda Health Council



# Bermuda Health Council

## CORPORATE PLAN 2014/2015

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*“Achieving a quality, equitable and sustainable health system”*

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## ABOUT BHeC

### Who we are

The Bermuda Health Council (BHeC) was established by the Bermuda Health Council Act 2004 with the purpose and **Mission** *to regulate, coordinate and enhance the delivery of health services.*

BHeC came into operation in 2006. Key achievements since then have focused on the publication of seminal reports and analyses of health system performance to enable evidence-based policy decisions, oversight of the mandated package of health insurance, and enhancing the regulatory framework for healthcare locally.

Our ultimate **Vision** *is to achieve a quality, equitable and sustainable health system.*

### Why we exist

The Bermuda Health Council exists to improve health system performance and population health outcomes by regulating, coordinating and enhancing the delivery of health services in our community.

BHeC seeks to work with all relevant stakeholders to ensure residents enjoy good quality, affordable healthcare, while assuring the financial sustainability of the health system. We also work to enhance the regulatory framework for healthcare in order to assure a sound standard of care and patient safety.

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## What we do

The Bermuda Health Council provides oversight of Bermuda's health system in many ways. Our core tasks include to:

- ❖ Enhance the regulation of health service providers and health professionals
- ❖ Review the Standard Premium Rate annually
- ❖ License health insurers and approved schemes
- ❖ Set services and fees regulated by BHeC
- ❖ Advise the Minister of Health on a wide range of health issues
- ❖ Identify ways to enhance the financial sustainability of the health system
- ❖ Engage with health system stakeholders in the conduct of our functions
- ❖ Work proactively to assure the health system can meet the needs of Bermuda residents

## BHeC PRIORITIES

The Council's work is organized around three **Priority Areas**, in order to meet our legislative mandate. All activities under these priority areas seek to promote quality, contain costs, and ensure accountability and collaboration across the health system. This supports and is in line with the health system values set out by the Ministry of Health and Environment. The three priority areas are:

- ❖ **Care quality and standards**
- ❖ **Regulation**
- ❖ **Utilization management**

This Corporate Plan sets out the objectives we will focus on during the fiscal year 2014/15, based on the three priority areas. The Corporate Plan is published annually as our commitment to accountability, and to ensure open communication with our stakeholders and healthcare partners.

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# OBJECTIVES FOR THE FISCAL YEAR

## Care Quality & Standards

1. Regulate health professionals by monitoring licensing, certification, standards and codes of practice to assure quality of healthcare professionals
2. Develop standards of practice for regulated health professions in collaboration with statutory bodies to enhance the quality of healthcare provision
3. Introduce standardized clinical guidelines and develop enforcement and incentives to enhance the quality of healthcare provision
4. Improve coordination of overseas care provision to ensure efficient use of resources and access to appropriate care
5. Redesign the standard health benefit to induce efficient use of healthcare resources

## Regulation

6. Propose mechanisms to reduce fragmentation in health system financing, in order to improve efficiency and sustainability
7. Conduct Actuarial Review to recommend the Standard Premium Rate for 2014/15 to the Ministry of Health and Environment
8. Assess the feasibility of implementing a unique patient identifier to alleviate information flow problems across the health system

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9. Enforce compliance with the Health Insurance (Health Service Providers and Insurers) (Claims) Regulations 2012 to ensure patients are not charged upfront and prompt reimbursement of electronic claims
  10. Monitor and enforce employers' compliance with the Health Insurance Act 1970 to ensure delinquent employers are identified and meet legal obligations
  11. Manage and monitor health system complaints and queries to BHeC
  12. Implement Health Technology Reviews to control the entry of high-risk medical equipment to the health system to ensure appropriate capacity and patient safety
  13. Enhance the regulation of health professionals to improve efficiency and standardization
  14. License health insurers for 2014 to ensure insurers are compliant with the Health Insurance Act 1970 requirements
  15. Address approved schemes to improve regulatory standards of self-funded schemes

## Utilization Management

16. Publish annual National Health Accounts Report to monitor finance and expenditure trends across Bermuda's health system
17. License approved diagnostic imaging facilities and home medical services to assure quality and patient safety
18. Publish the Diagnostic Imaging Fee Schedule 2015/16 and Home Medical Services Schedule 2015/16 to set services and fees for non-hospital Standard Hospital Benefits

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- 19.** Assist the Health Insurance Department to develop pre-certification mechanisms for diagnostic testing to ensure medically necessary use of Standard Hospital Benefits

## **Communication**

- 20.** Conduct public education on health sector trends and developments to ensure stakeholders' awareness of and engagement with health issues