



2012-2013 CORPORATE PLAN

Bermuda Health Council

Corporate Plan 2012 - 2013

Contact us:

If you would like any further information about the Bermuda Health Council, or if you would like to bring a healthcare matter to our attention, we look forward to hearing from you.

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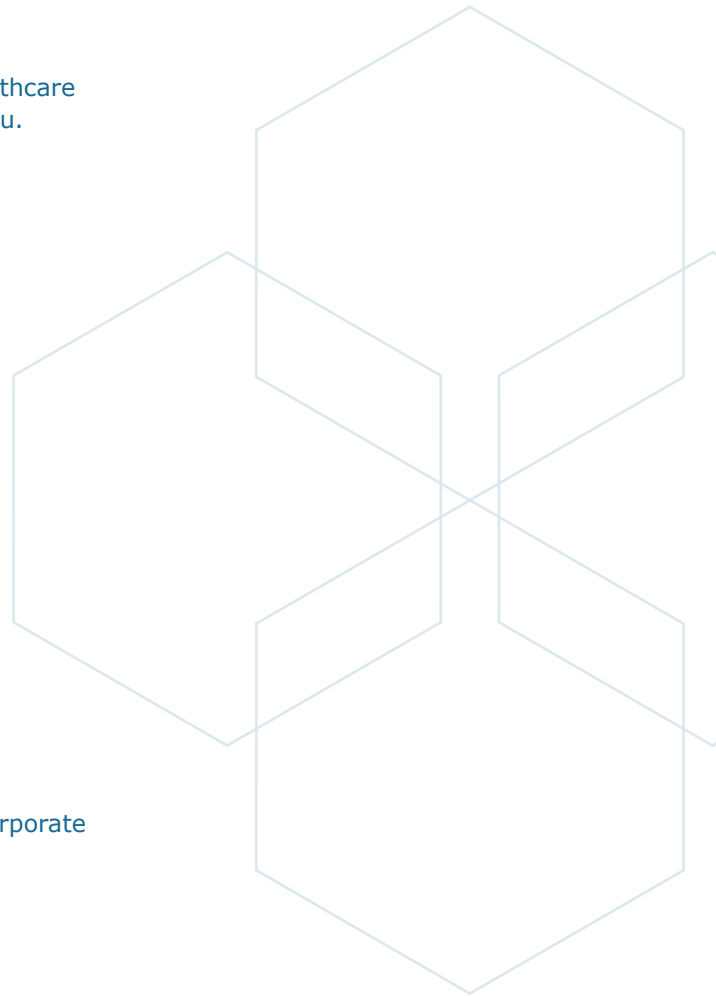
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Bermuda Health Council





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CORPORATE PLAN 2012/2013

“Achieving a quality, equitable and sustainable health system”

INTRODUCTION

The Bermuda Health Council was established by the Bermuda Health Council Act 2004. Our purpose and **Mission** is *to regulate, coordinate and enhance the delivery of health services*. Our **Vision** is *to achieve a quality, equitable and sustainable health system*.

The Bermuda Health Council's (BHeC) **Strategic Goals** for 2012 to 2017 focus on Quality, Equity, Sustainability and Accountability, which are defined as follows:

- 1) **Quality**: To assure quality and patient safety through appropriate regulation of health service providers, insurers, professionals and technology
- 2) **Sustainability**: To assure affordability and financial sustainability of the health system
- 3) **Equity**: To assure equitable access to essential healthcare for all residents
- 4) **Accountability**: To assure transparency and impartiality across the health system

These goals are aligned to Bermuda's National Health Plan, and we believe that by aspiring to these qualities in our work and in our health system, Bermuda can achieve a high-performing and efficient health system capable of meeting all the population's needs.

This Corporate Plan sets out the objectives on which we will focus during the fiscal year 2012/13, in order to achieve the four long-term strategic goals. The purpose of publishing our Corporate Plan is to, both, live up to the goal of enhanced accountability, and to ensure open communication with our stakeholders and healthcare partners.

QUALITY

Strategic Goal 1 – Quality: To assure quality and patient safety through appropriate regulation of health service providers, insurers, professionals and technology

1. Coordinate abolition of upfront charges through implementation of Health Insurance (Claims) Regulations
2. Implement process to register healthcare providers (businesses)
3. Monitor employers' compliance with Health Insurance Act 1970

SUSTAINABILITY

Strategic Goal 2 – Sustainability: To assure affordability and financial sustainability of the health system

4. License health insurers and approved schemes for 2013
5. Produce approved transaction-level data request and new submission timelines for health insurers' licensing
6. Publish National Health Accounts Report 2011
7. Promote cost-containment measures in reimbursement mechanisms in currently regulated fees
8. Publish the Diagnostic Imaging Fee Schedule 2013/14
9. Conduct Actuarial Review to set Standard Premium Rate

EQUITY

Strategic Goal 3 – Equity: To assure equitable access to essential healthcare for all residents

10. Produce policy options to restructure health system financing and reimbursement, in support of the National Health Plan
11. Collaborate on National Health Plan coordination, implementation, and communication, and ensure BHeC participation in all Task Groups
12. Coordinate implementation of process to approve the entry of high-risk medical equipment, and produce policy options to expand the use of such controls to other health technologies in support of the National Health Plan
13. Manage and monitor complaints and queries to BHeC
14. Deliver timely advice as requested by the Ministry of Health
15. Publish a Health Inequalities Report based on a benefit incidence analysis for Bermuda

ACCOUNTABILITY

Strategic Goal 4 – Accountability: To assure transparency and impartiality across the health system

- 16. Communicate regularly with stakeholders and the public on health sector developments
- 17. Disseminate BHeC knowledge through conferences and presentations locally and overseas
- 18. Establish infrastructure to comply with PATI requirements
- 19. Publish BHeC Annual Report 2012
- 20. Publish Annual Corporate Plan 2013/14

BACKGROUND INFORMATION ABOUT BHeC

Who we are

The Bermuda Health Council (BHeC) was established by the Bermuda Health Council Act 2004 to regulate, coordinate and enhance the delivery of health services.

BHeC came into operation in 2006. Key achievements since then have focused on publication of seminal reports and analyses of health system performance, oversight of the minimum, mandated package of health insurance, and enhancing the regulatory framework for healthcare locally.

Our ultimate vision is to achieve a quality, equitable and sustainable health system.

Why we exist

The Bermuda Health Council exists to improve health outcomes by regulating, coordinating and enhancing the delivery of health services in our community.

BHeC seeks to work with all relevant stakeholders to ensure residents enjoy good quality, affordable healthcare while assuring the financial sustainability of the health system. We also work to enhance the regulatory framework for healthcare in order to assure an acceptable standard of care and patient safety.

What we do

The Bermuda Health Council provides oversight for Bermuda's health system in many ways.

Among our core tasks are to:

- ❖ Enhance the regulation of health service providers and health professionals
- ❖ Review Standard Premium Rate annually
- ❖ License health insurers and approved schemes
- ❖ Advise the Minister of Health on a wide range of health issues
- ❖ Identify ways to enhance the financial sustainability of the healthcare system
- ❖ Engage with healthcare stakeholders in the conduct of our functions
- ❖ Work proactively to assure the healthcare system can meet the needs of Bermuda residents