



# Corporate Plan

## 2011-2012



# Bermuda Health Council Corporate Plan 2011 - 2012

**Contact us:**

If you would like any further information about the Bermuda Health Council, or if you would like to bring a healthcare matter to our attention, we look forward to hearing from you.

**Mailing Address:**

PO Box HM 3381  
Hamilton HM PX  
Bermuda

**Street Address:**

Sterling House 3rd Floor  
16 Wesley Street  
Hamilton HM11 Bermuda

**Phone:** (441) 292-6420

**Fax:** (441) 292-8067

**Email:** [healthcouncil@bhec.bm](mailto:healthcouncil@bhec.bm)

**Website:** [www.bhec.bm](http://www.bhec.bm)

**Published by:**

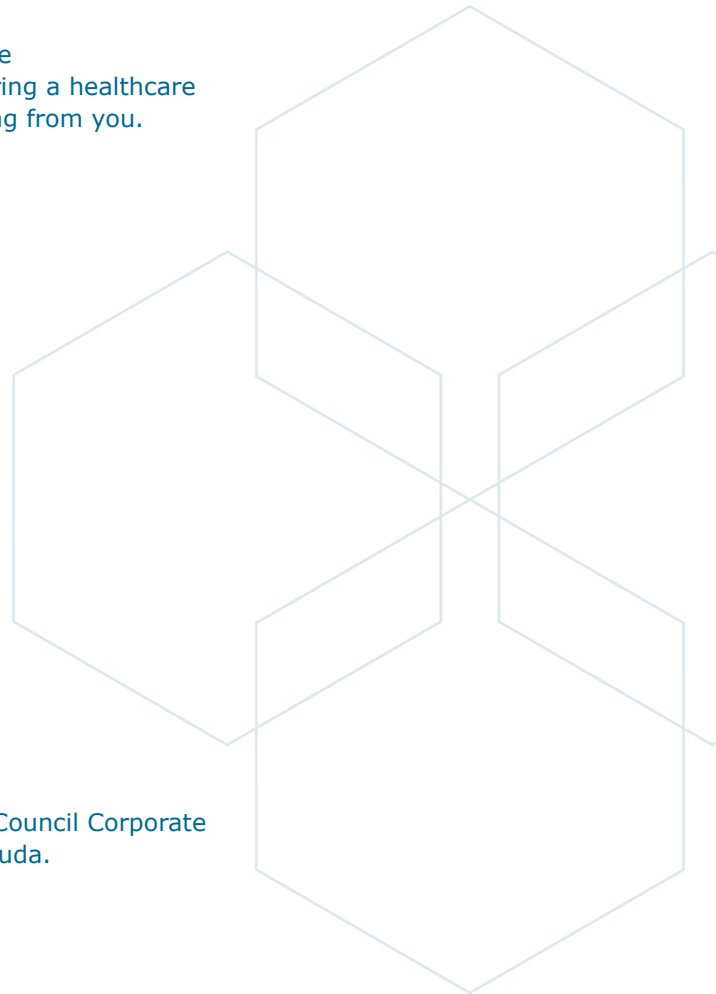
The Bermuda Health Council (March 2011)  
Copyright © 2011 Bermuda Health Council

**Reference as:**

Bermuda Health Council (2011) Bermuda Health Council Corporate Plan 2011 - 2012. Bermuda Health Council: Bermuda.

**Printed by:**

Bermuda Health Council





# **Bermuda Health Council**

## **CORPORATE PLAN 2011/2012**

*“Working together for a sustainable healthcare system”*

---

## INTRODUCTION

The Bermuda Health Council was established by the Bermuda Health Council Act 2004 to regulate, coordinate and enhance the delivery of health services. Our vision is to work together for a sustainable healthcare system.

The Bermuda Health Council Strategic Plan 2009 – 2012 details our strategic priorities for this period. These focus on four areas: Quality, Equity, Efficacy and Accountability. We believe when these qualities are met by our health system, we will have achieved a high-performing and sustainable healthcare system for all.

This Corporate Plan is the annual companion to the three-year Strategic Plan. The aim of the Corporate Plan is to outline the objectives on which we will focus during the fiscal year 2011/12, in order to move closer to the longer-term strategic goals. This year's plan includes some provisional objectives that are tied to the National Health Plan, which is in the consultation stage at the time of publication. These objectives will be revised after the National Health Plan is finalized.

The purpose of publishing this report is to act on our goal for enhanced accountability and communication with our stakeholders and healthcare partners.

### Strategic Goal 1: QUALITY

#### To enhance the regulation of health services, insurers, professionals and prescription drugs, in order to assure quality and patient safety

**Strategic Objective 1.1) Collaborate with the Ministry of Health to enhance the regulatory framework for healthcare professionals, businesses and insurers**

*2011/12 Objectives*

1. Collaborate with MOH to advance the regulatory framework for professionals aligned with NHP
2. Collaborate with MOH to establish regulations for healthcare businesses
3. Collaborate with BMA and MOH to align annual licensing requirements for health insurers to implement as per 2012

---

**Strategic Objective 1.2) Develop and implement an impartial and effective system to oversee and monitor compliance with established regulations for healthcare professionals and businesses**

*2011/12 Objective*

4. Register healthcare businesses

**Strategic Objective 1.3) Develop mechanisms to monitor and report on the quality of healthcare provision**

*2011/12 Objectives*

5. Manage and monitor complaints to BHeC
6. Publish report on health insurance basic indicators 2011

**Strategic Objective 1.4) Establish mechanisms to monitor utilization and expenditure on prescription drugs**

*2011/12 Objective*

7. Implement infrastructure to monitor utilization and expenditure of prescription drugs



---

## Strategic Goal 2: EQUITY

### To enhance coordination of health services to assure equitable access to essential healthcare for all residents

#### **Strategic Objective 2.1) Enhance the process to determine essential healthcare services**

##### *2011/12 Objective*

- 8.** Design new standard health benefit to implement in 2013 (*Provisional objective linked to National Health Plan goal 2*)

#### **Strategic Objective 2.2) Enhance processes to assure equitable access to essential healthcare services**

##### *2011/12 Objectives*

- 9.** License health insurers and approved schemes
- 10.** Monitor employers' compliance with Health Insurance Act 1970
- 11.** Identify new health system financing mechanisms to implement in 2013 (*Provisional objective linked to National Health Plan goal 7*)

#### **Strategic Objective 2.3) Develop and implement methods to monitor and report population health outcomes and inequalities**

##### *2011/12 Objective*

- 12.** Conduct survey of adult health behaviours and perceptions of healthcare

#### **Strategic Objective 2.4) Establish mechanisms to enhance equity in access to appropriate prescription drugs**

##### *2011/12 Objective*

- 13.** Ensure incorporation of selected pharmaceutical policy options into NHP developments

---

## Strategic Goal 3: EFFICACY

**To promote healthcare developments in service provision and insurance that will enhance the financial sustainability of the healthcare system**

**Strategic Objective 3.1) Enhance the process to conduct the annual actuarial review of standard hospital benefits and the mutual reinsurance fund**

*2011/12 Objective*

- 14.** Conduct annual review process to establish Standard Premium Rate for 2012/13

**Strategic Objective 3.2) Enhance mechanisms to promote cost-containment measures across the healthcare system, including prescription drugs**

*2011/12 Objective*

- 15.** Implement Health Technology Assessment process for high-cost medical equipment (*Provisional objective linked to National Health Plan goal 10*)
- 16.** Collaborate with BHB on overseas care cost control (*Provisional objective linked to National Health Plan goal 4*)
- 17.** Collaborate with BHB on developing integrated health IT system (*Provisional objective linked to National Health Plan goal 6*)

**Strategic Objective 3.3) Develop clear and transparent procedures to establish fees for regulated services**

*2011/12 Objective*

- 18.** Identify reimbursement mechanisms to implement in 2013 (*Provisional objective linked to National Health Plan goal 6*)

**Strategic Objective 3.4) Develop and implement methods to monitor and report on health system expenditure and financing**

*2011/12 Objective*

- 19.** Produce National Health Accounts 2011

---

## Strategic Goal 4: ACCOUNTABILITY

### To ensure all of our functions are conducted in an impartial manner

**Strategic Objective 4.1) Develop and implement mechanisms to ensure that operational decisions are based on objective criteria**

*2011/12 Objective*

- 20.** Publish key BHeC reports

**Strategic Objective 4.2) Enhance mechanisms to communicate with stakeholders and keep the public abreast of developments in the healthcare sector**

*2011/12 Objectives*

- 21.** Publish BHeC Strategic Plan 2012-15 and Corporate Plan 2012-13
- 22.** Maintain stakeholders awareness of developments at BHeC
- 23.** Provide advice to the Minister of Health
- 24.** Coordinate Ministry of Health National Health Plan developments
- 25.** Collaborate with the Health Insurance Department to host the 6<sup>th</sup> Caribbean Conference of National Health Financing Initiatives



---

## BACKGROUND INFORMATION ABOUT BHeC

### Who we are

The Bermuda Health Council (BHeC) was established by the Bermuda Health Council Act 2004 to regulate, coordinate and enhance the delivery of health services.

BHeC came into operation in 2006. Core activities since then have revolved around assuring public access to essential health services through requirements for minimum health insurance coverage and enhancing the regulatory framework for healthcare locally.

Our ultimate vision is to work together for a sustainable healthcare system.

### Why we exist

The Bermuda Health Council exists to enhance the quality of healthcare in our community and to promote a sustainable healthcare system.

BHeC seeks to work with all relevant stakeholders to ensure residents enjoy good quality, affordable healthcare while assuring the financial sustainability of the health system. We also work to enhance the regulatory framework for healthcare in order to assure an acceptable standard of care and patient safety.

### What we do

The Bermuda Health Council provides oversight for Bermuda's health system in many ways.

#### Among our tasks are to:

- ❖ Enhance the regulation of health-service providers and health professionals
- ❖ Review Standard Hospital Benefits annually
- ❖ License health insurers
- ❖ Advise the Minister of Health on a wide range of health issues
- ❖ Identify ways to enhance the financial sustainability of the healthcare system
- ❖ Engage with healthcare stakeholders in the conduct of our functions
- ❖ Work proactively to assure the healthcare system can meet the needs of Bermuda residents